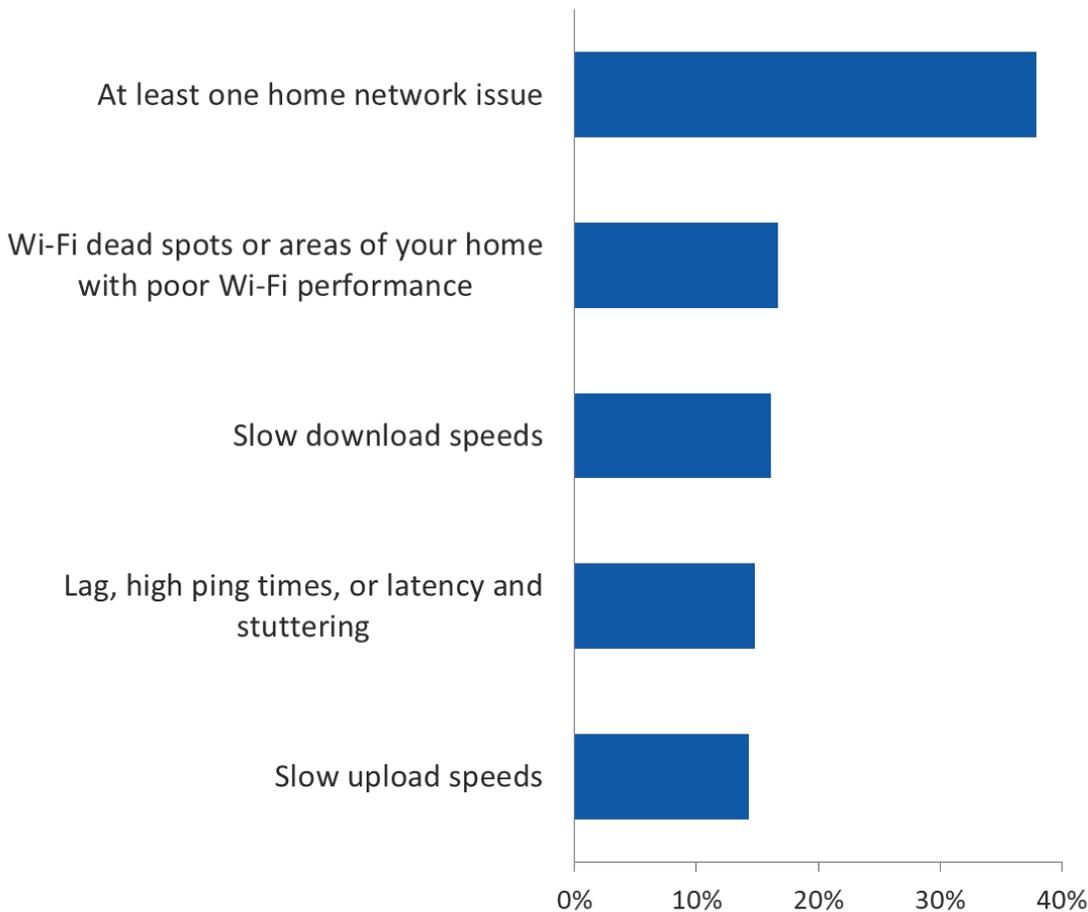


## Home Internet Service Issues Experienced



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**Smart Product Market Assessments** provide a comprehensive and deep analysis of a single smart product market. Parks Associates analysts identify key market drivers and barriers and assesses market growth via topline market forecasts.

**Home Networking Smart Product Market Assessment** includes consumer data for home networking equipment, including trending data across years and deep dive questions on product usage, pain points, and preferences.

Parks Associates surveys 10,000 U.S broadband households every quarter, with additional surveys throughout the year. The survey results represent the national demographics for US broadband households, which are 89% of all US households.

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Published by Parks Associates

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